

Vendor Open API Framework Adoption Survey

INSTRUCTIONS

This information is being collected as part of our RFI/RFP process. Our company supports the Restaurant Technology Network's (RTN) Open API Framework, consisting of eight key foundational principles. Please take a moment to let us know where your company is in its adoption or planning for adoption of these principles by answering the questions below.

For more information on RTN's Open API Framework, visit: https://restauranttechnologynetwork.com/page/open_api_framework

COMPANY INFORMATION

Company Name*:

Company Website*:

Contact Email (technical contact)*:

Company/Product Blurb (max 80 words)* :

PRINCIPLE: Self-Service Sign-Up for API Partners

An easily accessible, straightforward process to initiate the integration project, which may include automated product API access. This may include API publishers or subscribers.

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

PRINCIPLE: Public-Facing Documentation

Thorough, easily accessible public information about how to access, consume, and receive support for the API.

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

PRINCIPLE: Pricing & Business Model Transparency

Pricing and business models are easily understood and predictable.

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

PRINCIPLE: Standardized Terms & SLAs

Easily understood terms, requirements and expectations across all levels of support and agreements.

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

Open API Readiness Supplier Survey

PRINCIPLE: Validation and Certification

Business partners must be able to audit & verify connectivity and appropriate usage.

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

PRINCIPLE: Testing/Sandbox Environments

Easily understood terms, requirements and expectations across all levels of support and agreements.

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

PRINCIPLE: Extensibility, Enhancements, Flexibility and Updates

The API must be actively supported with an appropriate roadmap (including end of life announcements).

We currently subscribe to this principle.

This principle is on our roadmap for the next 3 months.

This principle is on our roadmap for the next 6 months.

This principle is on our roadmap for the next 12 months.

We do not subscribe to this principle and it is not on our roadmap.

Additional Context:

PRINCIPLE: Re-Use of Best Practice Data Models

The API should use standardized data models across functions, where possible.

We currently subscribe to this principle.

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This principle is on our roadmap for the next 6 months.

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Additional Context: